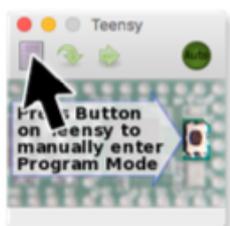


How to update the firmware of your SX-I:

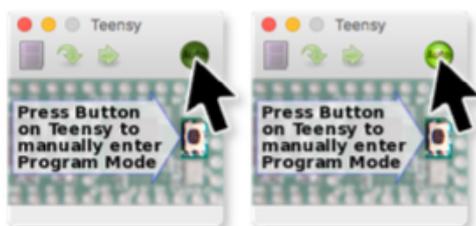
1. Connect via USB the device that you want to update.
2. Power on the unit.
3. Launch the loader (for Windows systems click on “firmware\_loader.exe”, for macOS systems click on “firmware\_loader.dmg” (right click, “open”).
4. Load the “Factory Reset” firmware’s file:



⚠ Beware to select the correct file!

The file’s name is: “sx-i\_mk3\_factory\_reset.hex”.

5. When the file is loaded, it is necessary to be sure that the automatic mode is activated, you should click on the icon “Auto”:



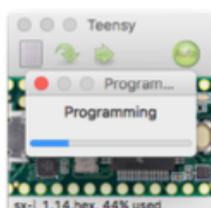
6. Press the "program" button on the device to activate the transfer of the new firmware.



For the SX-I, the “program” can be activated inserting a clip inside the hole placed between POTS 2 and 4.

For the SX-I rack’s units, the “program” can be activated inserting a clip inside the hole placed on the back side of the unit.

7. During the transferring the item “Programming” will appear on the loader:



8. At the end of the transferring the system will be rebooted with the new firmware.

9. → **Repeat the same procedure loading the “Operating” firmware’s files.**

⚠ Beware to select the correct file! The file’s name is: “sx-i\_mk3\_1.xx.hex”.

*NOTE: In case of incorrect loading, the device won't work but the restoration is possible repeating the previous loading steps.*